

Committees:	Date(s):
Community and Children's Services Culture Heritage and Libraries	19 September 2013 28 October 2013
Subject: Portsoken Early Intervention Review findings and recommendations	Public
Report of: Director of Community and Children's Services	For Decision

Summary

In April 2012 Toynbee Hall were commissioned to manage the Portsoken Health and Community Centre. Following this appointment an Early Intervention Review was undertaken to prepare for the new health and wellbeing responsibilities in the area. The review has now been completed, discussed with Portsoken Members and senior officers and distributed to all partners for comment.

The review recommends a new way of managing the Portsoken Health and Community Centre, the establishment of a One Portsoken Forum and other improvements to service delivery and community engagement aimed at improving the health and wellbeing of both residents and workers in the area.

Recommendation(s)

Members are asked to:

- Note the Portsoken Early Intervention Review, attached as Appendix One to this report, and any comments received by partners.
- Endorse in principle the six priorities for action set out in the review.
 1. A coordinated approach for the commissioning and delivery of services, bringing the services, providers and facilities in the ward together under a 'One Portsoken' umbrella.
 2. Making better use of the assets and facilities in the ward.
 3. The development of a health education strategy targeting those residents and city workers who are most vulnerable, such as the elderly, and also young people, who can be difficult to access.
 4. To continue investing in community initiatives that help to maintain a sense of community on both estates in the ward.
 5. To put in place a coordinated service that brings City Advice and Adult Learning together to help residents manage their benefits and budgets.
 6. To put in place a targeted employment and skills programme

to continue to provide access to employment support.

- Agree recommendation 1.1 in the review that the Portsoken Health and Community Centre should be managed by the Centre Manager of the Artizan Street Library and Community Centre from 1st April 2014 onwards.
- Endorse the Director of Community and Children's Services decision to waive the City's Procurement Regulations in accordance with Regulation 12 to allow the appointment of Rocket Science to support the establishment of a 'One Portsoken Forum'.

Main Report

Background

1. In April 2012 Members agreed to appoint Toynbee Hall as the new Centre Management provider for the Portsoken Health and Community Centre.
2. At the same time, in preparation for the new Health and Wellbeing responsibilities that the Department would take on in 2013, officers agreed to review early intervention services in the Portsoken Ward, focusing particularly on the management of the services and engagement with the local community .
3. A Portsoken Early Intervention Review project board consisting of officers and key partners (including City and Hackney Primary Care Trust, Toynbee Hall and the Sir John Cass School) produced a brief for the review. The project board, through a competitive tender process, then commissioned Rocket Science to undertake it.

Current Position

4. Rocket Science originally completed their review in March 2013. The process produced a great body of evidence and insight about the ward. The overview report is attached as Appendix One to this report and sets out the key issues, priorities, recommendations, next steps and timetable.
5. The appendices which provide the detail behind the findings and recommendations can be found at the following web locations:
6. **Appendix 1 - Portsoken in Numbers** - Provides a detailed report on facts and figures behind Portsoken including trends analyses and data. It is proposed that this document will be updated to reflect new data releases from the Census, but more importantly provides some context and statistics about the ward which can be used for future funding, bids and to help inform commissioning in the ward.
<http://www.rocketsciencelab.co.uk/files/Appendix-1-Portsoken-in-Numbers.pdf>

7. **Appendix 2 - Portsoken in Focus** - Provides a detailed narrative about the ward, a review of services and views from providers and more importantly the views and experiences of residents. This can also be used to add context and insight into future development and commissioning for the ward.
<http://www.rocketsciencelab.co.uk/files/Appendix-2-Portsoken-in-Focus.pdf>
8. **Appendix 3 - Commissioning Consultation** - This report brings together the notes and further consultation from the Commissioning Summit held earlier this year which looked at the emerging findings from the review and brought together residents, providers, members and officers to discuss and consult on the priorities for action in the ward.
<http://www.rocketsciencelab.co.uk/files/Appendix-3-Commissioning-Consultation.pdf>
9. When the review documents were produced they were discussed internally by a wide range of senior officers including the Director of Community and Children's Services and the Director of Culture Heritage and Libraries. It was then discussed with Portsoken Members at a meeting held on the 24th July 2013.
10. Following this meeting the report was updated and made available to all officers, Members, providers and resident representative groups who had participated in the review. Consultees were informed that the report would not be formally agreed until the meeting of the Community and Children's Services Committee in September and were offered the opportunity to submit comments to the meeting. Any comments received by the time of today's meeting will be reported verbally to Members.

Proposals

11. The priorities for action are set out clearly in Section 3 of the attached review. In summary they are:
 1. A coordinated approach for the commissioning and delivery of services bringing the services, providers and facilities in the ward together under a 'One Portsoken' umbrella.
 2. Making better use of the assets and facilities in the ward
 3. The development of a health education strategy targeting those residents and city workers that are most vulnerable, such as the elderly, and also young people, who can be difficult to access.
 4. To continue investing in community initiatives that help to maintain a sense of community on both estates in the ward.
 5. To put in place a coordinated service that brings City Advice and Adult Learning together to help residents manage their benefits and budgets.

6. To put in place a targeted employment and skills programme to continue to provide access to employment support.
12. With Member endorsement of these priorities the steps outlined in Section 6 of the review can be taken to bring about the service changes that will address the key issues set out in Section 2.
13. However there are two particular recommendations in the review where specific support from Members is being sought.
14. Recommendation 1.1 of the review is that the Portsoken Health and Community Centre should be managed by the Centre Manager of the Artizan Street Library and Community Centre from 1st April 2014 onwards. Although the Portsoken Centre building is a temporary structure and its long term future is uncertain, Community and Children's Services Members agreed to appoint Toynbee Hall to manage the Centre from April 2012 onwards. Officers are, therefore, seeking approval from Members for the proposed change in management arrangements.
15. Recommendation 2.1 of the review is that an overarching 'One Portsoken Forum' should be established, starting with providers and existing boards/committees that service the ward then extending to include representation from all resident groups. Recommendation 2.2 states that the Forum should be serviced and supported by an independent intermediary in the short to medium term to ensure that it becomes established and is run appropriately. Portsoken Members and officers feel strongly that it is important that the 'One Portsoken Forum' is not led by either Members or officers if it is going to be the focus for community engagement in the area.
16. Rocket Science have acted as an independent intermediary to carry out the review and have been widely praised by all the participants. Given that they now have the knowledge and experience of working in the ward it is recommended that they are commissioned to lead both the dissemination of the findings of the report and the establishment of the 'One Portsoken Forum' without a further competitive tender process.
17. The cost of this work will be no more than £15,000 in this financial year. The Director of Community and Children's Services has decided to exercise his delegated authority to waive the requirements of the City's Procurement Regulations in accordance with Regulation 12 to enable the appointment of Rocket Science to carry out this work. Although Committee approval of waivers below £50,000 is not a requirement of the Procurement Regulations, officers believe that endorsement of this decision and the principle of independently managed local developments that it supports would send an important message to the local community.

Implications

18. Although there are a number of potential cost implications set out in Section 6 of the review (Next Steps) the only cost which will impact on 2013/14 budgets is the maximum of £15,000 required to establish the One Portsoken Forum. This cost will be met from the Department of Community and Children's Services 2012/13 carry forward funding previously agreed by Members. £25,000 has been allocated to early intervention reviews.
19. Any cost implications for 2014/15 and beyond involved in changing the management of the Portsoken Health and Community Centre, extending the role of the community health worker and undertaking a practical employment and skills study can be brought back to Members as part of the estimates process for 2014/15. Officers have already discussed the financial movements that will be needed to make the transfer of management responsibility of the Portsoken Centre to the Artizan Street Manager possible and are satisfied that this is feasible.

Appendices

- Appendix 1 – Portsoken All Age Early Intervention Review March 2013 – Updated July 2013

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